Mobilize government organizations with telework solutions from HP, Intel and Microsoft.

Optimize your continuity of operations with a total telework solution.

Budget constraints, natural-disaster-related downtime, environmental concerns, higher productivity goals, new regulatory compliances—the list of challenges government managers must overcome every day seems to be growing exponentially. Teleworking can help you address many of them and improve your continuity of operations, especially during crises. And with the passage of H.R. 1722, government organizations are recognizing this. The legislation creates government-wide regulations for teleworking and instructs agencies to develop policies that promote telecommuting by their workers.

Advances in technology have already reshaped the workforce in many private organizations, and public organizations are beginning to do the same. Laptop PCs, mobile phones, the pervasiveness of Wi-Fi, improvements in security, high-quality, low-cost printers, and integrated support like HP Telecommuter Easy Print Service[1] are all elements that are enabling mobile workers to be more productive and flexible within the four walls of their organizations as well as remotely on business trips, in the field and at home.

• Numerous surveys have shown employee productivity increases when teleworking.

• Of federal sector employees, 93 percent report that the ability to telework would make working for an organization more desirable.[2]

• Eighty-four percent of them also say teleworking saves time, and 70 percent say it saves money.[2]

• Ninety-three percent of all managers are satisfied with the quality of work done remotely.[2]

Three steps to teleworking success

With those kind of benefits, it is surprising to learn—according to a Telework 2010 report—that only 23 percent of federal sector employees reporting say that they regularly or exclusively work remotely.[2] Especially when setting up a teleworking solution is easier than you might think. Organizations just have to keep in mind a handful of considerations for teleworking success:

Find a whole product solution and a provider you can count on. Make sure the solution you choose is time tested, proven and secure. The solution should be optimized for a government-focused, mission-critical environment, and should include everything you need to get started and keep going—from notebooks, printers and security features to networking and solid support. It should be a whole product solution. When evaluating providers, look for experience with government telework solutions and a solid reputation.

Keep security top of mind. While teleworking is efficient, security is a top priority. Make sure the solution you choose has security tools to protect your notebooks, data and network connections. That means having the latest in security protection, from biometric fingerprint sensors and smart card readers to privacy filters and data deletion.

Demand 24x7 service. When something goes wrong, time is of the essence. Your provider should offer help desk support, no matter the time of day.

Work is something you do. Not somewhere you go.

Rely on HP and Intel® for a more secure, reliable, scalable telework environment.

HP was one of the first major vendors to offer a comprehensive and highly secure telework solution to the government sector. As an early entrant into the field, HP's Director of Federal Government Affairs was asked to testify at a U.S. Senate Subcommittee Hearing on telework in 2007. Today, dozens of government agencies and departments rely on HP for their telework needs.

Intel was also an early proponent of teleworking. Intel processors and their vPro™ technology have allowed government agencies to manage technology remotely and securely for years—all while giving workers the solid assurance they need to work anywhere knowing their data is encrypted and safe.

Here are more reasons why HP and Intel are a great choice for government telework initiatives:

• HP telework solutions focus squarely on security. The HP ProtectTools security suite includes the TPM Embedded Security Chip, Smart Card Reader and HP Biometric Fingerprint Sensor, as well as the HP Privacy Filter and Disk Sanitizer.[3] And HP notebooks have Absolute® Software's Computrace® Data Protection Software built in[4] as well as Intel Anti-Theft technology for additional hardware-level security.

• HP offers a full range of products and services for developing whole product solutions. HP offers notebooks based on the latest Intel Core™ processors with multiple layers of security, along with state-of-the-art networking, high-quality, low-cost printers and unparalleled support.

• Intel Core i5 vPro processors, featured in many HP notebooks, utilize instructions called Advanced Encryption Standard (AES), which enables fast and secure data encryption and decryption.

• Intel vPro technology combines hardware with existing management consoles to enhance security and manage-ability by giving IT staff the capability to remotely perform functions that previously required on-site support.

• HP is in it for the long term. We're not only in the business of selling telework solutions—we're in the business of making sure our customers have what they need, from requirements analysis through installation and ongoing maintenance and upgrades.

• We practice what we preach. HP has provided telework opportunities to thousands of its employees, so we understand how technology and innovation can improve an organization's functionality, productivity and overall health.

• HP has developed its Telecommuter Easy Print Service that offers you convenient multifunction printer and supplies reordering delivered to the teleworker's home, pre-negotiated prices, centralized billing and a single support number for hardware issues with next-business-day replacement (where geographically possible).[1]

Enhance mobility and manageability with DirectAccess from Microsoft.

- Working outside the office is easier than ever. DirectAccess in Windows 7 and Windows Server 2008 R2 enhances the productivity of mobile workers by connecting them seamlessly and more securely to their corporate network any time they have Internet access—without the need to VPN. When your IT department enables DirectAccess, the corporate network's file shares, intranet websites and line-of-business applications remain accessible wherever you have an Internet connection.

- Manage remote machines more effectively. Flexibility gives IT the opportunity to service remote machines on a regular basis and provide that mobile users stay up to date with company policies. With DirectAccess, IT administrators can manage mobile computers by updating group policy settings and distributing software updates any time the mobile computer has Internet connectivity, even if the user is not logged on.

- Enhance security and access control. To keep data safer as it travels public networks, DirectAccess uses IPv6 over IPsec to encrypt communications transmitted across the Internet. DirectAccess is designed to reduce unnecessary traffic on the corporate network by sending only traffic destined for the corporate network through the DirectAccess server (running Windows Server 2008 R2), or the administrator can choose to send all traffic through the corporate network. In addition to authenticating the computer, DirectAccess can also authenticate the user and supports multifactor authentication, such as a smart card. IT administrators can configure which intranet resources specific users can access using DirectAccess.

Add another layer of government-grade performance with Intel and Microsoft®.

When provisioning your workforce with mobility products, always demand the best notebook PCs. The HP EliteBook 8440p and 8540p are ideal for government organizations and public sector applications. They include the Intel Core i5 vPro processor and Microsoft Windows® 7. The Intel Core i5 vPro processor[5] provides Turbo Boost Technology[6] that adapts performance to each user's unique needs, Intel Anti-Theft Technology for added security and remote manageability features that let government employees work more securely from most any location.

They also come with Microsoft Windows 7, which delivers support for Direct Access that provides a remote connection (while enforcing the client machine meets agency policy) before allowing the user to access agency resources.

Featured telework products

HP EliteBook 8440p Notebook PC
Power for the public sector. This PC is built for mobile professionals who need manageability, security, upgradeable wireless, and enhanced system and graphics performance in a rugged notebook with a 14.0-inch diagonal display. It includes Intel Core i5 vPro processor for the optimal balance of performance, energy efficiency, remote manageability and security. It also includes Microsoft security features for secure remote computing.

HP EliteBook 8540p Notebook PC
Government-grade portability. Get advanced graphics and performance with a 15.6-inch diagonal HD display, integrated numeric keypad, in a highly mobile and rugged design that's ready for mission-critical use. It includes Intel and Microsoft security features for secure remote computing.

HP Officejet Pro 8500 All-in-One
Professional results meet big energy savings in this ENERGY STAR® qualified HP All-in-One. Save up to 50 percent on cost per color page compared to competitive lasers.[7] Cut energy and paper usage with automatic two-sided printing. Designed to be easy to use, install, share and maintain, this compact, lightweight AiO saves space and is easy to unpack and set up. Make it easy for documents to "go digital" by easily scanning documents, signatures and more and sending to file folders or e-mail.

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HP Telecommuter Easy Print Service[1]

Support your remote workforce and their HP technology.

• Use one product order number and telephone number to reorder supplies, get hardware support and product replacement. Supplies and products can be delivered to employee location.

• HP Web Jetadmin software lets IT track and configure remote printers, maintain control over agency assets and receive world-class assistance through HP Web Jetadmin Premium Support. Download free software at www.hp.com/go/webjetadmin.

• Get reports on supplies consumption, pages printed and ink/toner forecasting.

• HP Asset Recovery service helps organizations solve end-of-use asset management challenges and recycling.

1. Available as open market service for all federal customers. For GWAC acquisition, please contact your HP Imaging and Printing account manager to discuss teleworker configurations that will meet your needs.

2. Fedscoop, Telework in the Federal Government, Telework 2010, underwritten by Intel Corporation and Cisco Systems.

3. For the use cases outlined in the DOD 5220.22-M Supplement.

4. The Computrace agent is shipped turned off, and must be activated by customers when they purchase a subscription. Subscriptions can be purchased for terms ranging from one to four years. Service is limited, check with Absolute for availability outside.

5. Some functionality of this technology, such as Intel Active management technology and Intel Virtualization technology, requires additional third-party software in order to run. Availability of future "virtual appliances" applications for Intel vPro technology is dependent on third-party software providers. Compatibility with future "virtual appliances" and Microsoft Windows 7 operating system is yet to be determined. Sixty-four-bit computing on Intel architecture requires a computer system with a processor, chipset, BIOS, operating system, device drivers and applications enabled for Intel 64 architecture. Processors will not operate (including 32-bit operation) without an Intel 64 architecture-enabled BIOS. Performance will vary depending on your hardware and software configurations. See www. intel.com/info/em64t for more information. Dual/quad core is designed to improve performance of certain software products. Not all customers will necessarily benefit from the use of this technology. Intel's numbering is not a measurement of higher performance.

6. Intel Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See www.intel.com/technology/turboboost for more information.

7. Majority of color laser AiOs < $600, June 2008, energy use based on HP testing using the ENERGY STAR program's TEC test method criteria. For details http://www.hp.com/go/officejet.

For more information on HP Government Telework program, visit www.hp.com/go/govtelework.

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